

Coastal Community Learning Terms and Conditions

Cancellations and Refunds

We do everything we can to keep our prices low and so we regret that we are unable to return fees if learners are unable to attend or withdraw from a course. We can however, transfer to another one of our courses where possible. Due to unforeseen circumstances or sickness etc, sessions may be cancelled or postponed. We do everything we can to make up for these missed sessions. Refunds will be issued if a course is cancelled or make up classes for missed sessions cannot be attended by students.

Late Enrolment

You are welcome to join one of our courses even if it has already started and only pay for the remaining sessions.

Equality Diversity and Inclusion

We promote mutual respect, tolerance regardless of age, sex, gender identity, race, disability, sexual orientation, religion or belief.

Data Protection

Personal information entered through this website is done via a secure server link to protect your information.

Disclosure of a Disability

We want you to get the most out of your learning experience and if there is anything we can do to make your experience positive please let us know but sending an email or contacting by phone.

Positive Behaviours

We promote acceptance, tolerance and mutual respect in our classrooms in order that everyone feels safe and welcome. Any unacceptable behaviour will be challenged as we all deserve to learn in a positive warm environment.

Additional Cost of Materials

Your tutor will advise you of what you will need for your course. Please do not purchase any items until your tutor has spoken to you. This may happen on the first session or prior to your course starting.

Minimum Age

The current minimum age is 18yrs, we are aiming to provide family learning opportunities at a later date.

Partnerships

We work in partnership with several of our providers and are only the admin for these courses. The providers are responsible for their own course delivery.